

PO BOX 3059 CAIRNS QLD 4870
Phone: 07 4054 7750

Email: info@heritagetours.com.au
Web: www.heritagetours.com.au

Passenger's Personal Information

Passenger 1

Full Name: _____
Last First Title

It is of the utmost importance to provide us with correct information to avoid amendment fees.

Preferred Name: _____ Date of Birth: _____
First

Postal Address: _____
Street Address / PO Box Apartment/Unit #

City State Postal Code

Home Phone: _____ Mobile Phone: _____

Email _____

Emergency Contact Name: _____

Please list someone not travelling with you on this tour.

Mobile number: _____ Relationship: _____

How did you hear about us?
(internet, magazine, friend etc) – Please specify: _____

Passenger 2

Full Name: _____
Last First Title

It is of the utmost importance to provide us with correct information to avoid amendment fees.

Preferred Name: _____ Date of Birth: _____
First

Postal Address: _____
Street Address / PO Box Apartment/Unit #

City State Postal Code

Home Phone: _____ Mobile Phone: _____

Email _____

Emergency Contact Name: _____

Please list someone not travelling with you on this tour.

Mobile number: _____ Relationship: _____

How did you hear about us?
(internet, magazine, friend etc) – Please specify: _____

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Dietary and Medical Information

Passenger 1

Special diets: _____

Allergy

Preference

Provide us with any special dietary requirements we should be aware of *Please tick*

Passenger 2

Special diets: _____

Allergy

Preference

Provide us with any special dietary requirements we should be aware of *Please tick*

Passenger 1

Medical conditions*: _____

All our tours require that you are in a general good health, have a moderate level of fitness, as walks to locations may be on uneven ground. You will need to be able to carry your own bag to your accommodation.

Provide any medical conditions we should be aware of, even if under control

Can you swim? **Yes** **Little** **No**

Passenger 2

Medical conditions*: _____

All our tours require that you are in a general good health, have a moderate level of fitness, as walks to locations may be on uneven ground. You will need to be able to carry your own bag to your accommodation.

Provide any medical conditions we should be aware of, even if under control

Can you swim? **Yes** **Little** **No**

Tour Details

Tour: _____
Tour name *Departure date*

Tour Options (please indicate)

- | | |
|--|---|
| Double bedded room* | Weipa Wildlife & Eco Cruise^, \$ 60 pp |
| Twin bedded room | Horn Island Optional Day^, \$ 300 pp t/share* |
| Sole use of room (single supplement applies) | Horn Island Optional Day^, \$ 405 pp single* |

* Please note that at some places only twin bedded rooms are available

^ Available on Cape York Tours only
*needs to be organized at the time of booking, if added later fees apply

Luggage Allowance

Please tick to indicate that you have read & understood our luggage allowance on tour*.

**Please refer to Luggage limits on page 4 in our General terms & conditions for weight & dimensions.*

Passenger 1

Passenger 2

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Terms & Conditions

DEPOSIT

A deposit of \$ 600.00 per person per tour with completed booking form is required to ensure confirmation within 7 days of the booking. The payment of deposit by and/or on behalf of any person constitutes the full agreement with and the acceptance of the terms and conditions as set forth in Heritage Tours' General Conditions.

FINAL PAYMENT

Final payment is due 90 days prior to departure. Whilst prices could be subject to change without notice, upon final payment, all tour fares are fixed and not subject to change. For tours departing in less than 90 days, full and immediate payment is required. Fares are shown in Australian currency. For payments by credit card a transaction fee will apply.

WHAT IS INCLUDED

All fares include meals as per itinerary code: (B) Breakfast, (L) Lunch & (D) Dinner.

WHAT IS NOT INCLUDED

Accommodation, meals, fares en route from home cities. Meals, unless specifically mentioned on day to day itinerary, any personal items such as drinks, newspapers, telephone, laundry, souvenirs, personal and holiday insurance. Fuel tax levy may apply.

HOW YOU WILL TRAVEL

Modern air-conditioned 4WD tour vehicles with comfortable forward facing seats, PA system, and contact with Royal Flying Doctors for your safety and peace of mind. Sat phone all vehicles.

CLOTHING AND WHAT TO BRING

Casual gear is a must. You will need minimal changes of clothing. T-shirts, jeans, shorts, bathers, bath towel, a pair of rubber soled shoes or joggers, a warm jumper or jacket, hat, torch, insect repellent and toiletries. A track suit is most useful, too.

TRANSFER OF TOUR DATES

Should you wish to transfer to another of our tours, a handling fee may be charged, but no cancellation fee applies unless in full payment period.

UNUSED TOUR SECTORS

If a passenger fails to join a tour/safari or joins in after departure, or leaves it prior to completion, no refunds can be made. No refunds will be made in respect of any part of the tour including food, excursions, accommodation, etc., that are not used or undertaken.

INSURANCE

Heritage Tours and/or its agents are not responsible or liable for loss or damage or theft of luggage or personal belongings whatsoever or for personal injury, accidents, hospitalisation, illness or medical expenses. Most claims arise from personal or close-family illness before holiday departure, resulting in cancellation charges. We strongly recommend all intending passengers consult their insurance agent or our head office and take out adequate travel insurance to cover any event and give full travel protection.

CANCELLATION FEES

Cancellations must be received in writing or by email and cancellation fees will apply to the amount of notice given to the operator.

Bookings cancelled more than 90 days prior to tour departure - loss of deposit paid.

Cancellation between 90 and 60 days prior to tour departure - 50% cancellation fee of total tour cost.

Cancellation between 59 and 31 days prior to tour departure - 75% cancellation fee of total tour cost.

Cancellation 30 days and less prior to tour departure - 100% cancellation fee of total tour cost.

ACCOMMODATION IN CAIRNS FOR CAPE YORK AND GULF SAVANNAH TOURS

Gulf Savannah 9 day Tours departure points & times

- 7:05AM - Queens Court Hotel
- 7:00AM - Coral Tree Inn
- 6:55AM - Novotel Oasis Resort
- 6:40AM - 1st City Caravilla Caravan park
- 6:30AM - Cairns Coconut Caravan Park

Cape York 7 day Drive / Fly Tours departure points & times

- 7:00AM - Queens Court Hotel
- 6:55AM - Novotel Oasis Resort
- 6:40AM - 1st City Caravilla Caravan park
- 6:30AM - Cairns Coconut Caravan Park

Cape York 7 day Fly / Drive Tours departure points & times

- 6:40AM - Queens Court Hotel
- 6:35AM - Novotel Oasis Resort
- 6:20AM - 1t City Caravilla Caravan park
- 6:10AM - Cairns Coconut Caravan Park

The tours depart from above mentioned accommodation venues at the listed time. Please advise our head office as soon as possible at which location you want to be picked up to enable us to coordinate transfers. Please be ready by the listed time and out the front. Our head office will send you a text message ONE day prior to the tour departure confirmation your pick up time and location, when applicable. If you do not advise us of the venue, where you want to be picked up from, we are unable to pick you up.

Please refer to page 2 of our brochure for accommodation information.

GENERAL CONDITIONS

Due to the nature of the trip, it is not recommended for young children. Minimum numbers apply to all tours for the tour to operate. The operator, being Heritage 4WD Safari Tours, reserves the right to alter the itinerary and location of accommodation, if necessitated by weather conditions or by any other unforeseen circumstances prevailing at the time of the trip. The operator also has the right to substitute vehicles or use an alternative operator, transport, and carrier. The operator is unable to guarantee exact arrival and departure times and is not liable for failure to make connections with other services or for any expenses incurred by the client as a result of weather conditions, mechanical defects, or any other unforeseen cause. If for any reason, the itinerary is altered, no refund is payable by the operator. The operator reserves the right without payment or compensation, and whether before or after commencement of travel, to exclude any passenger, if that passenger may appear likely to endanger the health or safety or impair the comfort of other passengers and may be asked to leave the tours immediately, should he/she commit any illegal act.

LIABILITY

The operator and its employees accept no responsibility for any booking, contract, travel, accommodation or tours which result in any loss, damage, accident, diversion, or theft in regard to luggage or personal belongings, and will be exempt from all liability in respect of direct or indirect consequential loss or damage, death, injury, sickness, irregularity, delay liability, and additional expenses, or inconvenience or any other event beyond its control including accident, failure of machinery or equipment, accommodation, transport, or other services.

AIRLINE INDEMNITY

Airline involvement in these tours is as air carrier only. Airlines carry no responsibility for statements in this brochure relating to ground content of these tours and the operator indemnifies them against any claim, action, loss, or damage arising therefrom.

LUGGAGE

Due to Government Workplace Health and Safety Regulations luggage cannot exceed 10kg. Luggage space is VERY LIMITED, so please restrict your luggage to ONE small SOFT travel bag (300mm x 300mm x 700 mm) and a small day pack per person. No suitcases please. Any excess luggage can usually be stored at your hotel, or if your post tour accommodation differs, please arrange for your luggage to be transferred to your post tour accommodation.