

PO BOX 3059 CAIRNS QLD 4870
Phone: 07 4054 7750

Email: info@heritagetours.com.au
Web: www.heritagetours.com.au

Passenger's Personal Information

Passenger 1

Full Name: _____
Last First Title

It is of the utmost importance to provide us with correct information to avoid amendment fees.

Preferred Name: _____ Date of Birth: _____
First

Postal Address: _____
Street Address / PO Box Apartment/Unit #

_____ *City State Postal Code*

Home Phone: _____ Mobile Phone: _____

Email _____

Emergency Contact Name: _____

Please list someone not travelling with you on this tour.

Mobile number: _____ Relationship: _____

How did you hear about us?
(internet, magazine, friend etc) – Please specify: _____

Passenger 2

Full Name: _____
Last First Title

It is of the utmost importance to provide us with correct information to avoid amendment fees.

Preferred Name: _____ Date of Birth: _____
First

Postal Address: _____
Street Address / PO Box Apartment/Unit #

_____ *City State Postal Code*

Home Phone: _____ Mobile Phone: _____

Email _____

Emergency Contact Name: _____

Please list someone not travelling with you on this tour.

Mobile number: _____ Relationship: _____

How did you hear about us?
(internet, magazine, friend etc) – Please specify: _____

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Dietary and Medical Information

Passenger 1

Special diets: _____

Allergy

Preference

Provide us with any special dietary requirements we should be aware of *Please tick*

Passenger 2

Special diets: _____

Allergy

Preference

Provide us with any special dietary requirements we should be aware of *Please tick*

Passenger 1

Medical conditions*: _____

All our tours require that you are in a general good health, have a moderate level of fitness, as walks to locations may be on uneven ground. You will need to be able to carry your own bag to your accommodation.

Provide any medical conditions we should be aware of, even if under control

Can you swim? **Yes** **Little** **No**

Passenger 2

Medical conditions*: _____

All our tours require that you are in a general good health, have a moderate level of fitness, as walks to locations may be on uneven ground. You will need to be able to carry your own bag to your accommodation.

Provide any medical conditions we should be aware of, even if under control

Can you swim? **Yes** **Little** **No**

Tour Details

Tour: _____
Tour name *Departure date*

Tour Options (please indicate)

Cape York Accommodated tours:

- Double bedded room*
- Twin bedded room Weipa Wildlife & Eco Cruise, \$ 60 pp
- Sole use of room (single supplement applies) Horn Island Optional Day, \$ 300 pp t/share
- * Please note that at some places only twin bedded rooms are available Horn Island Optional Day, \$ 405 pp single

Cape York camping tours:

- Double bedded room Twin bedded room
- Sleeping bag hire, \$ 15 pp Weipa Wildlife & Eco Cruise, \$ 60 pp ^
- Sheet hire, \$ 5 pp Pillow hire, \$ 5 pp Horn Island Optional Day, \$ 300 pp t/share*
- Horn Island Optional Day, \$ 405 pp single*

For solo travellers only:

*needs to be organized at time of booking, if added later fees may apply

Share room & tent: \$ 0 Share room & Sole use tent: \$ 100 pp Sole use of room & tent: \$ 185 pp

Gulf Savannah Tours:

- Double bedded room*
- Twin bedded room
- Sole use of room (single supplement applies)

* Please note that at some places only twin bedded rooms are available

Kimberley Camping Tours:

- Camp bed hire, \$ 60 pp
- Single tent supplement*, \$ 100 pp (for solo travellers)
- *If you are happy to share, no single supplement applies

30 min. Bungle Helicopter flight, \$ 399 pp

Luggage Allowance

Please tick to indicate that you have read & understood our luggage allowance on tour*

*Please refer to Luggage limits on page 4 in our General terms & conditions for weight & dimensions.

Passenger 1

Passenger 2

Pre- and Post Tour Accommodation (Cape York & Gulf Tours only)

Pick up location on first day of tour

- Queens Court Hotel, 167 Sheridan Street
- Novotel Cairns Oasis Resort, 122 Lake Street
- BIG4 Cairns Coconut Caravan Park, Anderson Road
- First City Caravilla Caravan Park, Kelly Street
- Other* _____

Drop off location on last day of tour

- Queens Court Hotel, 167 Sheridan Street
- Novotel Cairns Oasis Resort, 122 Lake Street
- BIG4 Cairns Coconut Caravan Park, Anderson Road
- First City Caravilla Caravan Park, Kelly Street
- Other* _____

*Our head office will advise closest pick up or drop off point

Our friendly reservations staff can organize your pre- and post-tour hotel accommodation for you

Hotel	# of nights	Pre Tour Travel dates	# of nights	Post Tour Travel dates
Queens Court	_____	_____	_____	_____
Oasis Resort	_____	_____	_____	_____
Palms City Darwin	_____	_____	_____	_____
Beaches of Broome	_____	_____	_____	_____
Oaks Cable Beach	_____	_____	_____	_____

Terms & Conditions

DEPOSIT

A deposit of \$ 500.00 per person together with completed booking form is required to ensure confirmation within 7 days of the booking. The payment of deposit by and/or on behalf of any person constitutes the full agreement with and the acceptance of the terms and conditions as set forth in Heritage Tours' General Conditions.

FINAL PAYMENT

Final payment is due 90 days prior to departure. Whilst prices could be subject to change without notice, upon final payment, all tour fares are fixed and not subject to change. For tours departing in less than 90 days, full and immediate payment is required. Fares are shown in Australian currency. For payments by credit card a transaction fee will apply.

WHAT IS INCLUDED

All fares include meals as per itinerary code: (B) Breakfast, (L) Lunch and (D) Dinner. (S) Showers, (L) Laundry, (T) Toilets, (Bc) Bushcamp. All camping, accommodation costs and entrance fees as per itinerary. Tents and 2 inch high density foam mattresses on camping tours.

WHAT IS NOT INCLUDED

Accommodation, meals, fares en route from home cities. Meals, unless specifically mentioned on day to day itinerary, sleeping bags and pillows, any personal items such as drinks, newspapers, telephone, laundry, souvenirs, personal and holiday insurance. Fuel tax levy may apply.

HOW YOU WILL TRAVEL

Modern air-conditioned 4WD tour vehicles with comfortable forward facing seats, PA system, and contact with Royal Flying Doctors for your safety and peace of mind. Sat phone all vehicles.

CLOTHING AND WHAT TO BRING

Casual gear is a must. You will need minimal changes of clothing. T-shirts, jeans, shorts, bathers, bath towel, a pair of rubber soled shoes or joggers, a warm jumper or jacket, hat, torch, sleeping bag, pillow, insect repellent and toiletries. A track suit is most useful, too. On camping tours a sleeping bag and a pillow.

SMOKING

As per Government Regulations, smoking is not permitted in vehicles. Ample stops provide time for "smoking breaks" en route.

TRANSFER OF TOUR DATES

Should you wish to transfer to another of our tours, a handling fee may be charged, but no cancellation fee applies unless in full payment period.

UNUSED TOUR SECTORS

If a passenger fails to join a tour/safari or joins in after departure, or leaves it prior to completion, no refunds can be made. No refunds will be made in respect of any part of the tour including food, excursions, accommodation, etc., that are not used or undertaken.

INSURANCE

Heritage Tours and/or its agents are not responsible or liable for loss or damage or theft of luggage or personal belongings whatsoever or for personal injury, accidents, hospitalisation, illness or medical expenses. Most claims arise from personal or close-family illness before holiday departure, resulting in cancellation charges. We strongly recommend all intending passengers consult their insurance agent or our head office and take out adequate travel insurance to cover any event and give full travel protection.

CANCELLATION FEES

Cancellations must be received in writing or by email and cancellation fees will apply to the amount of notice given to the operator.

Bookings cancelled more than 90 days prior to tour departure - loss of deposit paid.

Cancellation between 90 and 60 days prior to tour departure - 50% cancellation fee of total tour cost.

Cancellation between 59 and 31 days prior to tour departure - 75% cancellation fee of total tour cost.

Cancellation 30 days and less prior to tour departure - 100% cancellation fee of total tour cost.

ACCOMMODATION IN CAIRNS FOR CAPE YORK & GULF TOURS

Upon final payment, please confirm your accommodation with head office by phoning 07 4054 7750. Our head office will leave a message at the hotel reception **ONE** day prior to the tour departure with confirmation of your pick up time, when applicable. Pick up times are generally between 6AM and 7AM. Heritage Tours will pick up and drop of at the following places in Cairns on tours that include accommodation transfers:

Queens Court Hotel,
167 Sheridan Street Cairns
Novotel Oasis Resort,
122 Lake Street Cairns

Top Tourist: 1st City Caravilla Caravan park,
Kelly Street Earlville, 07 4054 1403
BIG 4, Cairns Coconut Caravan Park,
Anderson Road Woree, 07 4054 6644
These 2 caravan parks have storage facilities available for your car and caravan.

ACCOMMODATION BEFORE AND AFTER KIMBERLEY TOURS

Pick up and drop off points for the Kimberley Tours :
Broome: Beaches of Broome or Oaks
Cable Beach Sanctuary.
Please see page 15 of our brochure for accommodation information.

GENERAL CONDITIONS

Due to the nature of the trip, it is not recommended for young children. Minimum numbers apply to all tours for the tour to operate. The operator, being Heritage 4WD Safari Tours, reserves the right to alter the itinerary and location of campsites and accommodation, if necessitated by weather conditions or by any other unforeseen circumstances prevailing at the time of the trip. The operator also has the right to substitute vehicles or an alternative operator, transport, and carrier.

The operator is unable to guarantee exact arrival and departure times and is not liable for failure to make connections with other services or for any expenses incurred by the client as a result of weather conditions, mechanical defects, or any other unforeseen cause. If for any reason, the itinerary is altered, no refund is payable by the operator. The operator reserves the right without payment or compensation, and whether before or after commencement of travel, to exclude any passenger, if that passenger may appear likely to endanger the health or safety or impair the comfort of other passengers and may be asked to leave the tours immediately, should he/she commit any illegal act.

LIABILITY
The operator and its employees accept no responsibility for any booking, contract, travel, accommodation or tours which result in any loss, damage, accident, diversion, or theft in regard to luggage or personal belongings, and will be exempt from all liability in respect of direct or indirect consequential loss or damage, death, injury, sickness, irregularity, delay liability, and additional expenses, or inconvenience or any other event beyond its control including accident, failure of machinery or equipment, accommodation, transport, or other services.

AIRLINE INDEMNITY

Airline involvement in these tours is as air carrier only. Airlines carry no responsibility for statements in this brochure relating to ground content of these tours and the operator indemnifies them against any claim, action, loss, or damage arising therefrom.

LUGGAGE

Due to Government Workplace Health and Safety Regulations luggage cannot exceed 10kg. Luggage space is VERY LIMITED, so please restrict your luggage to **ONE** small SOFT travel bag (300mm x 300mm x 700 mm) and a small day pack per person. No suitcases please. Any excess luggage can usually be stored at your hotel, or if your post tour accommodation differs, please arrange for your luggage to be transferred to your post tour accommodation.